



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION 1
NEW ENGLAND REGIONAL LABORATORY
OFFICE OF ENVIRONMENTAL MEASUREMENT & EVALUATION
11 TECHNOLOGY DRIVE
NORTH CHELMSFORD, MASSACHUSETTS 01863-2431

February 10, 2009

Mr. Ronald Poltak, Executive Director
New England Interstate Water Pollution Control Commission
Boot Mills South
116 John Street
Lowell, MA 01852-1124

Dear Mr. Poltak:

I have enclosed the final report for the quality system assessment of the New England Interstate Water Pollution Control Commission conducted on January 21, 2009. We appreciate NEIWPCC's dedication to maintaining a strong quality management system.

We are very pleased that NEIWPCC's quality management system continues to be fully integrated into the operation of all the programs EPA reviewed. There is only one nonconformance; we are confident that your staff has already begun to take corrective action. The assessment team also made an observation (i.e., suggestion) for further improvement. Both the nonconformance and the observation were discussed with your staff during a closing briefing. Within 30 days please provide us with a plan for corrective action to address the nonconformance and a timeline for its completion. Response to the observation is optional.

Please extend our thanks to Michael Jennings, the Quality Assurance Program Manager; the Quality Management Steering Committee (Beth Card, Tom Groves, Pam Jordan, Susan Sullivan, Becky Weidman, as well as Michael Jennings and yourself); and Susy King and John Murphy for taking time to meet with the EPA assessment team.

We look forward to a continuing partnership with you and your staff in implementing quality systems to help achieve our mutual environmental goals. If you have any questions, feel free to contact me or Gerry Sotolongo, the Regional Quality Assurance Manager, at (617) 918-8311.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Kenyon".

Michael P. Kenyon, Director
Office of Environmental Measurement & Evaluation

Attachment

cc: A. Clark
M. Jennings (NEIWPC)
C. Lynes (Region 2)
G. Sotolongo
S. Sullivan (NEIWPC)